

Giddy Folks

We trust that you all had a Merry Christmas and are looking forward to a Prosperous New Year.

Sadly, we need to advise you that Aussie Rob has been in hospital since the 27th of December with a serious foot infection. His foot problem started out as a heel spur brought on from his enthusiasm when doing his trading seminars over the years. Aussie Rob decided to get some relief from the pain over the festive season by having a cortisone injection into his foot. Unfortunately, since then his foot has had an adverse reaction to the shot resulting in surgery.

Aussie Rob has always enjoyed responding to your emails personally and/or indirectly through his weekly updates. Many of you have experienced his quick replies however; we now need to ask you to be patient while waiting for a response. He is working off a hand held email device when the nurses aren't watching.

The Aussie Rob Team are ready willing and able to handle your questions. Please take the time to review the following contact information that we have developed to streamline the efficiency of your reply. We would really appreciate if you would only email one email address and not send the same email to multiple addresses.

Contact Information

We have listed the contact emails in alphabetical order for your convenience. We suggest that you choose one of the following steps to always ensure that help is only a "click away".

1. Click on [our](#) contact page at www.aussierob.biz
2. Set up a new contact in your email program called "Aussie Rob" then cut and paste the email contacts below into the new contact for future reference.
3. Cut and paste the information below into your "notes" section of your email program for future reference.

Accounts - admin@aussierob.biz

All you're accounting or billing enquiries

Comments and Testimonials: - feedback@aussierob.biz

Do you want to send feedback or a testimonial about Aussie Rob's Lifestyle Trader?



Customer Service: - customerservice@aussierob.biz

Email Customer Service all questions that are not covered by the other departments.

Pre-sales Questions : sales@aussierob.biz

Almost ready to buy but want to ask a question first? Contact our sales department and they'll be back to you promptly.

Technical Support - support@aussierob.biz

The easiest way to get Technical support is simply click on the support button in the ARLT (Aussie Rob Lifestyle Trader) software. Only technical questions involving software support are to be sent here.

Trading Support

ARLT Help - customerservice@aussierob.biz

CFD Help - cfdhelp@aussierob.biz

Commodities Help - commodityhelp@aussierob.biz

Commodity Options Help - coptionshelp@aussierob.biz

Foreign Exchange Help - forexhelp@aussierob.biz

Shares/Stocks Help- stockhelp@aussierob.biz

Stock Options Help- soptionshelp@aussierob.biz

We sincerely appreciate your business. Using the correct contact information, will allow us to more effectively make your trading experience with Aussie Rob even better than before!

Kind Regards

The Aussie Rob Team

