

Giddy Folks

We've survived our first trading week and things are certainly looking good.

Did you know that the Dow finished up for September for only the tenth time since 1970???

October's User Name & Password

The User Name and Password to the Members Area changes each month.

October's details are:

User Name: october

Password: youcandoit

Time difference between US and Aus

I received a couple of emails from people who were not real happy with me on Friday as they emailed me in the morning and then emailed again in the afternoon asking why I haven't replied to their emails.

ATTENTION US CLIENTS: You need to pay attention to the time difference. You see, morning in the US is evening in Australia and vice versa so if someone in the US emails me in the morning, hopefully I am not still at my computer! ;-)

This can work to some people's advantage too as I have had quiet a few complimentary emails saying how awesome my service is when they email me at 2am and get an immediate reply from me.... Now my little secret is out, no I am not sitting here at 2am replying to emails, it is the time difference!?!?! Kerry will disagree though as there have been a lot of times when I am still replying to emails at 2am...

The same applies to support emails. My programming and support team is based in New Zealand and China. So again, please consider the time zone differences.

As time goes by, we'll probably put a Customer Service and Support Team on both sides of the Globe so then we can provide awesome service no matter what time of the day or night it is.

Welcome Letter & User Manual

Folks, we are here to help you as much as possible but there are two things that I'd really like everyone to do to help me to be able to help you. They are, please read both your Welcome Letter (email) & User Manual. Nuff said on that as I don't wanna focus on negatives! ;-)



Last Week's Watchlist

The Aussie Rob Watchlist is still powering on producing some great profits!

Well that's it from DownUnder, I hope you have had a great weekend and are ready for an awesome week in the market.

Cut your losses quick and let your winners run!

Kind Regards

The Aussie Rob Team

(A couple of Aussies, Kiwi's (New Zealanders), a Chinaman & our surrogate Aussie (an American))

